

ArcMail Defender is a cost-effective GroupWise archiving solution for the Canal Winchester Local School District.

Organization: Canal Winchester Local School District
Location: Canal Winchester, OH **Client Since:** August 2007
Product: Defender U220

Problem

The Canal Winchester Local School District in central Ohio faced a dual challenge shared by many school districts today: the need to archive email to meet the legal requirements for preserving electronic information; and finding a cost-effective, low-maintenance solution on a lean IT budget.

According to David Dewese, Canal Winchester's District Technology Coordinator, the district wanted to be prepared to comply with the current legal requirements to produce email content in the event of a discovery order.

The district's increasing email volume and the larger attachment files sizes also created the need for a more efficient, centralized storage solution. Prior to deploying the ArcMail Defender U220 in August 2007, district staff individually archived email within Novell GroupWise.

"As we continued to grow in size and complexity," Dewese said, "it became impractical to expect the staff to do their own archiving. Plus, there was a time when searching for a missing e-mail on the mail server involved dumping the mail onto a clone server and hunting for it there – a very time-consuming, labor-intensive process."

Solution

In addition to budgetary constraints, Dewese had the additional challenge of identifying an archiving solution that genuinely integrated with the Novell GroupWise platform. "There's no shortage of vendors who claim to handle GroupWise," he said, "but the difference is in the details. One vendor's solution required users to set up a rule to send a copy of everything to their GroupWise product, which is self defeating because it gives the user the option of turning the rule off. Another solution we looked at was software based and required us to purchase additional hardware. ArcMail's Defender appliance was the only one we saw with a fully integrated GroupWise solution."

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Canal Winchester Local School District

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*- David Dewese,
District Technology Coordinator
Canal Winchester Local School District*

About

Canal Winchester Local School District

The Canal Winchester Local School District serves approximately 3,200 K-12 students in central Ohio. The district's 400-plus employees send and receive as many as 8,000 emails per day through Novell GroupWise. The district has been archiving email with the ArcMail Defender U220 since August 2007.

www.canalwin.k12.oh.us

SUCCESS STORY

The ArcMail GroupWise solution incorporates Nexic Discovery software, which enables GroupWise organizations to archive email directly to the Linux-based ArcMail Defender appliance. Nexic, Inc. has been providing solutions for GroupWise since 1998 and has partnered with ArcMail Technology to meet the need for an automatic, easy-to-use GroupWise solution that is low maintenance for IT staff and transparent to users.

Value

Dewese said that setting up and configuring ArcMail Defender was straightforward, and that ArcMail and Nexic worked together to provide initial support to ensure that the system performed optimally. “It’s refreshing to see two companies have a real partnership on this solution,” he said. “Customer support has been great. Whenever I have a question, ArcMail gets back to me right away.”

Dewese noted that funding for education is currently a major issue in Ohio, and that price was an important consideration. While ArcMail Defender wasn’t the lowest priced solution Canal Winchester considered, Dewese said that it was clearly the best value. He cites the main benefits of ArcMail Defender for the district as:

- The increased efficiency of centralized email archiving with administrative control, instead of having email stored on individual home directories throughout the network
- Being able to search for and restore emails through ArcMail Defender’s web interface in minutes – instead of hours
- Ample storage capacity to handle the district’s increasing volume of email

While the district has not had to respond to any legal discovery orders for email, Dewese said that the capability to do so quickly with ArcMail Defender’s search and restore functions is one of the best returns on their investment: “Besides everything else,” he said, “it gives us great peace of mind.”

Contact Us

To learn more about ArcMail’s complete email archiving and management solutions, email sales@arcmail.com, call 866-417-6495 or visit www.arcmail.com.

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